

ABSTRACT OF THE INVENTION

A technology platform for implementing a plurality of programs. Each program has a program manager, is offered to a user and is supported by supporting suppliers/vendors. The platform includes a management system including an interface which is adapted to authenticate the program manager of each program, authenticate the user of each program, and authenticate the supporting suppliers/vendors of each program. A service provider gateway links a service provider to the management system. The gateway permits the service provider to access and control selected program information. The service provider engages the supporting suppliers/vendors to support the program. Non-supporting suppliers/vendors can obtain benchmarking information.